

## Industry

Healthcare

## Customer

The company provides comprehensive medical and palliative care to people in their final phase of life.

## Customer need

The customer wanted a complete time and attendance solution to record the check-in and check-out hours of the medical assistants and the staff working from the office. They also wanted EVV compliance reporting for the State CMS. In addition, they wanted to send the date and start time of services and the total hours worked to the payroll provider ADP® Run.

## New workflow with allGeo

allGeo deployed two custom workflows, one for the field personnel and another for the office staff. The field personnel are able to quickly punch in and out with the mobile app, and their exact location and time of every punch is captured in allGeo.

The office staff can now clock in and out via a landline installed in the office. First, a pre-assigned number was set up in allGeo. The office staff would then call this pre-assigned number from the office landline, and follow an automated IVR response to help them register their punches with the location and timestamp - all captured in allGeo.

Here are the key reports generated to capture various aspects of their workflow:

- **Breadcrumb Report** that provides the location trails of the employees for a particular date range. The location trails can also be seen in allGeo's map view.
- **Standard Manual Report** that shows the time and location of every start day and end day punches and the hours spent between them.
- **EVV (Electronic Visit Verification) Report** that is customized and compliant with the State CMS.
- **ADP Run Report** that can directly be imported into ADP® Run and contains all the information needed for payroll processing.



Manual Report



EVV



Healthcare



## About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling](#), [Time Clock](#), [Tracking & Monitoring](#), [Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

[Visit allGeo on ADP Marketplace to learn more](#)

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