

Industry

Retail Automotive

Customer

A premier auto service and repair service center in the NY area.

Customer need

They required software to fetch the exact GPS location of their vehicles with the help of QR scans and ultimately export the real-time locations to their internal systems via Zapier automatically without any human intervention.

New workflow with allGeo

With the help of allGeo, they can now record their employee's locations with the QR scans, and with the real-time GPS location and tracking, they can identify the exact location of any employee. With the help of webhooks and API, they can directly export this information into Zapier. They have attached QR codes to the vehicles so that when these vehicles reach any location and employees scan the QR code, allGeo automatically captures their location with the time stamp, and this information will get transferred to Zapier via webhook.

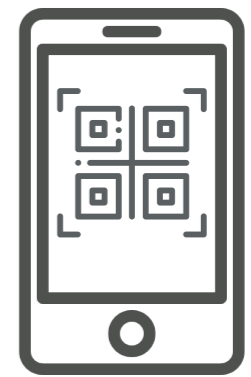
A rule was also set up so that for every QR scan that came in, the data was directly exported to Zapier in real-time with the help of a webhook URL.

Here are some of the key reports generated:

- **Breadcrumb Report:** This report will give you all the location trails of the employees for that particular date range. The location trails can also be seen in allGeo's map view.
- **Message Report:** This report will show all the messages captured by employees at the location including fields like QR scans, notes, images, etc.



Breadcrumb Report



QR Scan



GPS location tracking



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling](#), [Time Clock](#), [Tracking & Monitoring](#), [Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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