

Industry

IT Services

Company

A full service technology company offering IT services including managed business IT, network analysis and security, data recovery, copier and printer sales and services, and even VoIP phones.

Customer need

The customer wanted to replace their existing time tracking solution that was not meeting their unique requirements, especially accurately calculating the service hours of their employees during their shift and tracking their exact location. Their workflow called for a rule for tracking time based on the first arrival and last departure from a jobsite.

New workflow with allGeo

allGeo deployed a custom workflow with a set of rules such that we will mark the employees' first entry into a jobsite as a clock in and the last exit from a jobsite as a clock out. Besides this, managers can see their employee's locations on a real-time map view and will get live alerts for various statuses, like when their device is not reporting and forced shutdown of the app at 8 pm. The time an employee spends at a job site is automatically captured as long as employees are using the allGeo mobile app on their phones and at the same time managers are able to record employees' service hours automatically.

Here are the key reports they generate using allGeo:

- **Breadcrumb Report:** This report gives the location trails of employees for that particular date range. The location trails can also be seen in allGeo's map view.
- **Standard Manual Report:** This report shows the time and location of every start of day and end of day punches and the hours spent between them.
- **Custom Time Clock Report:** allGeo's customized time clocking report to help the managers monitor employees' service hours. This report will show the service start and end times, location and the total service hours for the entire day.

Tracking schedule and automation

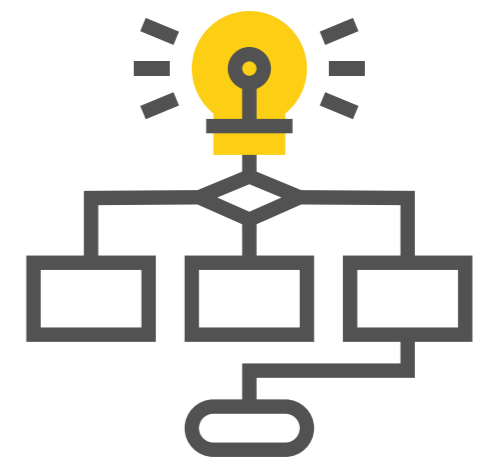
allGeo helped the customer with a tracking schedule for their employees for 12 hours from 8 am to 8 pm. Their tracking will automatically start at 8 am and automatically stop at 8 pm. With the autoTimeclockGPS option, arrival and departure at a jobsite is automatically recorded as employees enter or leave a jobsite.

They were able to setup specific rules using allGeo:

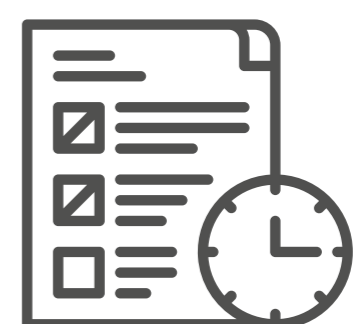
- **Inzone Rule:** The first entry at a jobsite will be considered as the clock-in.
- **Force Stop:** Automatically stop the shift for employees at 8 pm if they forget to click on the end of day or if they are still at the jobsite.



Breadcrumb Report



Workflow



Time Clock Report



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling](#), [Time Clock](#), [Tracking & Monitoring](#), [Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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