

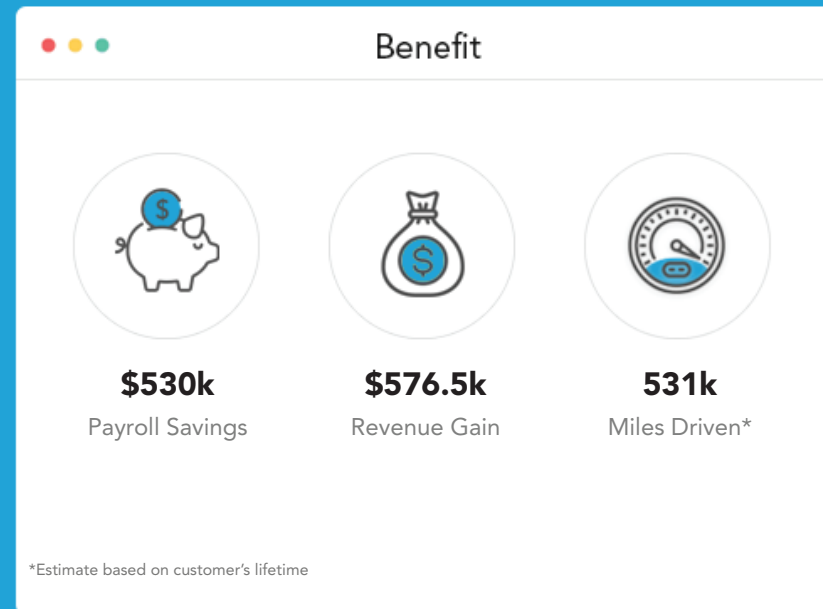


Activate Your Trial

# Apartment Rental Assistance Inc.

## Company Profile

Apartment Rental Assistance Inc, a premier apartment rentals and properties maintenance company that manages multiple properties across the country. ARA Inc. employs local crew for building maintenance and security services.



## Business Challenge

---

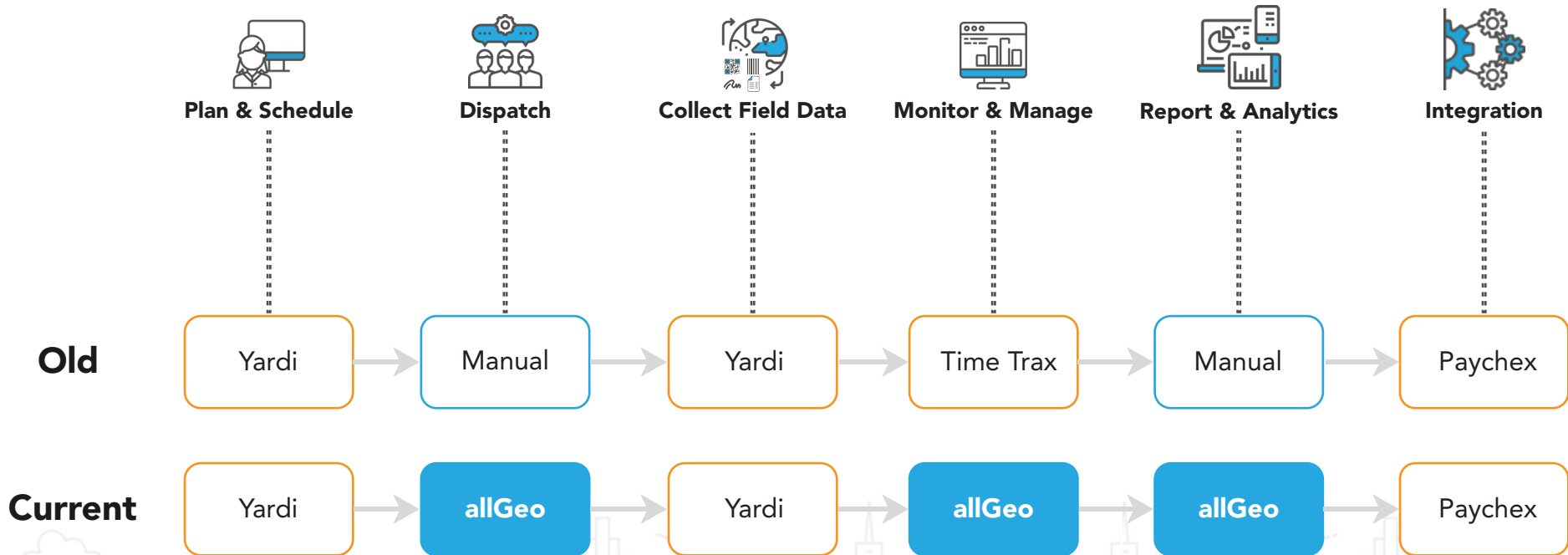
The company owns and maintains multiple properties across the country and employs a local crew that is responsible for building maintenance & security services. The company was finding it difficult to record work hours, accurately verify employee's attendance at job-sites and get exception alerts in real time.

The company needed a system that could continuously monitor personnel and job site events in the field and automatically send alerts & updates to local managers and HQ. The company also needed an audit trail report to identify hours spent on properties, off-site during job runs to local parts stores etc.

- The Company needed an audit trail report to identify hours spent on properties, off-site during job runs to local parts stores etc.
- In order to improve accountability & productivity, the company was looking for a location & messaging-based solution for managing its field employees



# Business Solution





Activate Your Trial

## The old workflow

---

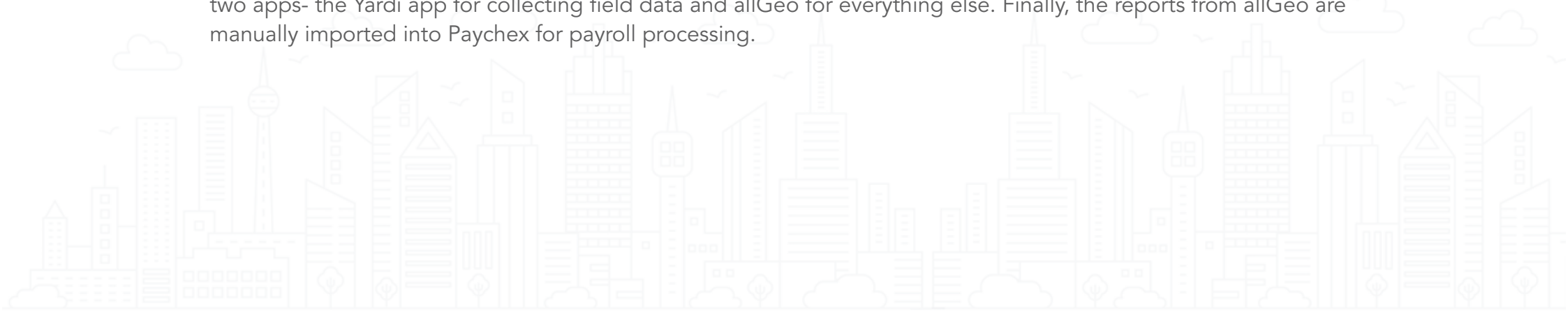
Prior to deploying allGeo, ARAQ used a mix of tools for their field service workflow. As you can see, the Dispatch step was manually done and it was a major pain point. With allGeo, ARAQ was able to automate that component of their workflow. This was the first component they automated.

Once they automated Dispatch, they looked at the time clock capability as the next component to automate. They were using TimeTrax for this feature. By moving to allGeo, they were able to centralize attendance logging and site presence verification throughout the shift. Users manually clock in and attach a geotagged picture for spoof-proof attendance logs. Geofencing additionally adds verification of presence throughout the shift.

## The current workflow

---

ARAQ uses allGeo for automating the dispatch, monitor/manage and reports & analytics components of the workflow. They use Yardi for planning & scheduling and for collecting field data. In this workflow, the field employee has to use two apps- the Yardi app for collecting field data and allGeo for everything else. Finally, the reports from allGeo are manually imported into Paychex for payroll processing.



# Software Stack

---

## Tools



### Track

Schedule location tracking with Geofence, Rules, Alerts, and Privacy Controls



### Time Clock

Geofence-based attendance logging. Late & 'Not Checked-in' alerts. Weekly payroll reports



### Field Data

Monitor and ensure caregivers' safety while they are at the clients' home. Caregivers can manually trigger a safety alarm via the app. The system can also be setup to perform periodic safety checks using smart safety workflows. Or setup a custom multi-level threat escalation channel, including up to the local 911.

## Integration



### Yardi

allGeo platform can integrate with ERP systems to pull Employees' Daily Schedule, Tasks & Work Orders on-demand. Schedule activities can be verified in real-time for site presence, duration and exceptions.



### Paychex

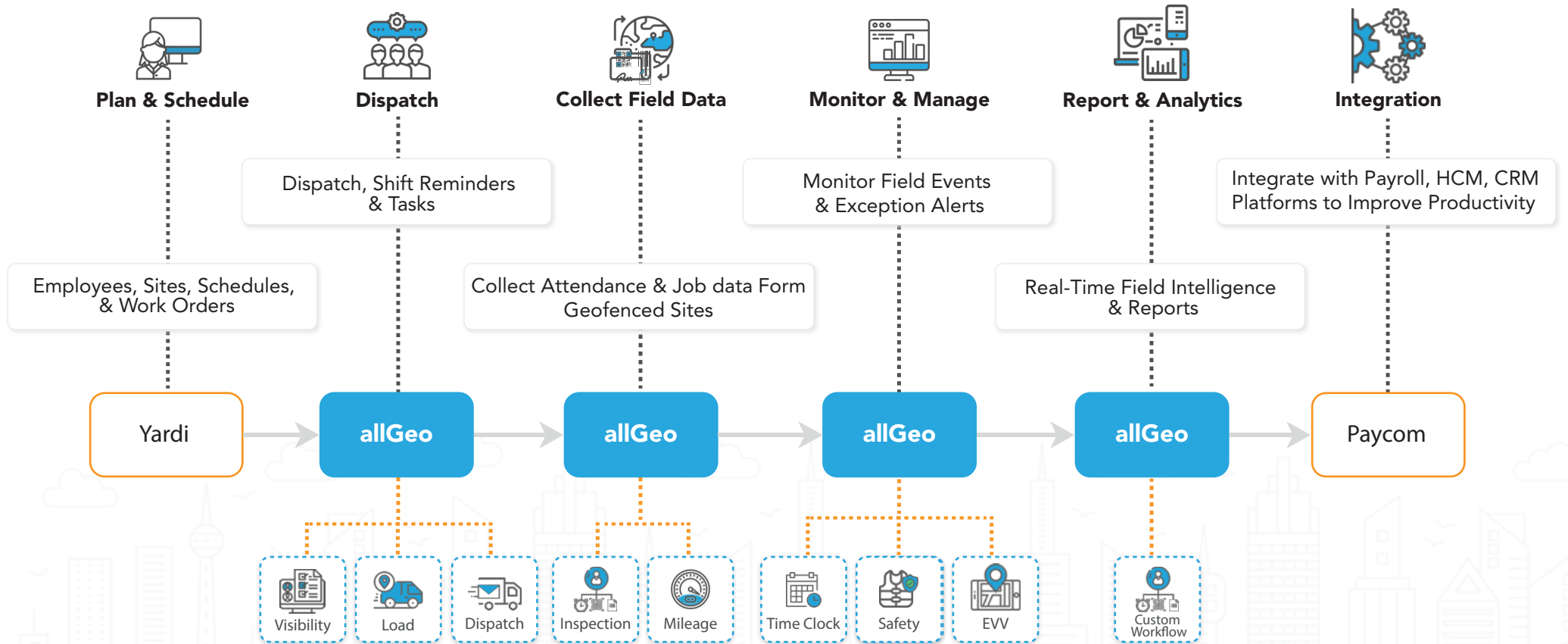
The system sends Paycom friendly payroll reports to automate payroll processing.



### Realpage

allGeo platform can integrate with ERP systems to pull Employees' Daily Schedule, Tasks & Work Orders on-demand. Schedule activities can be verified in real-time for site presence, duration and exceptions.

# Future of Field Service Workflow





[Activate Your Trial](#)

## A more streamlined future workflow

---

While the current workflow does automate some key components, the future will look very different if ARAQ were to automate the entire workflow to make it seamless from end to end. The current workflow can be improved by using one app for all field operations. It can provide a greatly improved experience for the field employee. Using one app for geofence monitoring, time clock and collecting field data will make the field operations process faster and more efficient.

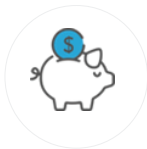
Moving to one app is possible by automating the import of schedules from Yardi into allGeo. Schedules can be imported in many different ways - directly from the Yardi system, from Google calendar, Slack and even emails. It gives operations managers the flexibility to make changes to an existing schedule in real-time to maximize field operations productivity.

The manual process of importing reports into Paychex can also be automated by connecting allGeo with Paychex so that the data goes directly into the Paychex system. A verification step can be added to the workflow to make sure that only verified data is imported into the payroll system.



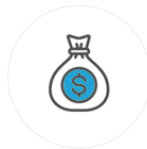
## Business Benefits

- Highly customized rules & alerts based on real-world events
- Improved employee accountability and productivity
- Improved payroll management with significant reductions in payroll costs
- Visualize mobile personnel and job sites in real time to help with Operational decision making
- No training or learning curve hassles for the crew members, 'zero-touch' solution



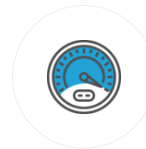
**\$530k**

Payroll Savings



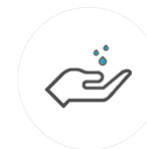
**\$576.5k**

Revenue Gain



**531k**

Miles Driven



**\$28k**

mileage\_savings



# About allGeo

---

allGeo is a cloud-hosted, low IT/ low code field service automation platform that helps mid-size and Enterprise businesses achieve field service excellence through automation.

The allGeo platform helps businesses automate and customize their field service workflows to better manage and optimize their field operations, field employees and field assets. With allGeo, field service businesses can significantly reduce payroll and operations costs while improving productivity and accountability.

Widely deployed in industries such as facility management, construction, transportation, trade and home healthcare, the allGeo platform provides a suite of cloud, mobile and data tools that can be customized to fit different use-cases and integrates with leading Payroll, CRM, and ERP systems.

[Schedule A Demo](#)



## Contact Us

Tel: +1-415-496-9436

Fax: +1-800-507-1673

Email: [sales@abaq.us](mailto:sales@abaq.us)