

## **Mobile Time Clocking**

With all the management and business demands you face, worrying about your employees' time cards and billable hours claims should be the least of your concerns. But with payroll being the umber one expense for almost any company, you may be spending more time than you like keeping track of, well, time.

It's been estimated that most mobile businesses lose an average of 6.1% in payroll "slippage" inaccurate claims) and fraudulent claims every year. And for companies who also need to provide billable hours claims and proof of time and attendance to clients, and worry about mileage estimates, this can be an even bigger deal.

But what's the best way to start solving the problem and make sure that your business isn't bleeding cash and time grappling with hand-written timesheets, punch clock cards and verbal say-so's – especially when your mobile employees may be out of the office serving customers and doing their jobs?

## Cutting Down on Time Slippage With Mobile Time Clocking

Luckily, there are more and more ways to solve this problem for your business.

Interactive Voice Response services: Variants of this have been around for quite a while, where an employee calls a special phone number to an Interactive Voice Response services, and punches in a number code to report their time clock status. It's easy to use, but there's often no way to know exactly where the employee was calling from. Unless they inconvenience the customer by using their phone, the worker could just as well be clocking in from their sofa.

Workforce Automation Applications for Smartphones: There's a wide range of smartphone apps that can perform complex workforce functions that tap into your back-end office system, in addition to time clocking. To clock in, the employee has to make sure their app is on, activate it, browse to the proper menu, and then clock in. These kinds of apps can be valuable, but they can also be overkill and require a lot of IT support to implement properly, including back-office synchronization, app deployment, user training, and the purchase of expensive smartphones and data plans.

allGeo Cloud-hosted Time Clocking: This new approach to mobile time clocking and employee management offloads the intelligence from an app on a smartphone, and keeps it in the network, on the web. The allGeo service doesn't need any applications to be installed on a phone, and work's over any phone. It does this by piggy-backing on the emergency 9-1-1 cellphone location technology in every cellular network. With proper privacy consent from the employees, the service can geotag any interaction with the employee.

So employees can use text message or Interactive Voice Response to check in and out of a job site, mark lunch breaks and misc. tasks such as driving. The dispatcher / operations manager can receive a summary report at the end of the day highlighting the number of hours worked and at which location.

In addition to "active" mobile time-clocking, where you have your employees log in and out themselves, "passive" mobile time-clocking uses the clever combination of autotracking schedules and geo-fences at job sites to record employee time and attendance. In this scenario,

the employee literally does nothing, and the system can automatically note when they go from job site to job site.

p.s. For more complex use cases, allGeo also provides a lite-touch app on iPhone and Android to enable employees to select customers and tasks along with job site checkin-checkout. The app can be furthestomized for various vertical industries. Unlike

allGeo has provided us a consistent means to track labor hours by job for effective payroll services. The support team is extremely helpful, consistently tailoring their system to our specific needs. We are very happy and will continue to use their services.

## **Raider Painting Company**

## Cloud-hosted mobile time-clocking

- Requires no apps or data plans, works on any phone on any cellular carrier
- Extremely easy to deploy, maintain, and scale as your business needs change.
- Supports "Bring Your Own Device" policies
- Provides intelligence on the network for rules and alerts, geo-fences, location schedules, etc.
- Activity reports that can be generated in formats compatible for uploading into payroll systems.

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