

Transforming Patient Care with allGeo Field Workforce Automation

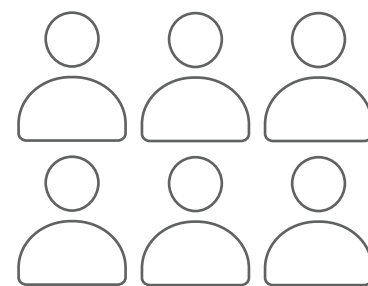
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Background

In the fast-paced world of healthcare, maintaining accurate and real-time data for patients is crucial. The customer provides quality care services to patients in their region, dedicated to improving health outcomes and ensuring timely care.

However, the management of visit logs, employee attendance, and patient details was cumbersome and error-prone, leading to inefficiencies and delays in service delivery.



75+
Employees

The Challenge

The customer recognized the need for a robust solution that would enable them to track and record real-time details of their clients and the services provided. Specifically, they required:

Real-Time Tracking

A means to digitally log the details of each visit, including the services rendered and the times of arrival and departure.

Edit Access

The flexibility to modify visit logs, ensuring that accurate information could be maintained before final submission.

Direct Export to EVV Aggregator

A streamlined process to send visit logs and reports directly to the required Electronic Visit Verification (EVV) aggregator, Sandata, without unnecessary manual intervention.

The Solution

allGeo stepped in to provide a comprehensive GPS time clock solution tailored to the specific needs of the customer. The implementation included:



GPS Time Clock

This feature enabled the tracking of employees' locations in real-time, ensuring that clients were attended promptly and accurately. It allowed for monitoring of time and attendance, enhancing overall operational efficiency.



Visit Log Management:

With allGeo's user-friendly platform, employees could easily record client details and the services provided during each visit. The 'Edit' access feature allowed for modifications of visit logs before the final export, ensuring that the data reflected actual services rendered.



Customized EVV Reports

allGeo developed a tailored EVV report specifically designed for Sandata, the EVV aggregator utilized in the state of California. This report encompassed all necessary fields required for compliance and enabled seamless exportation to Sandata's system post-review.

Key Features of allGeo's Solution



Standard Manual Report

Delivered comprehensive logs showcasing the time and location of every start and end-day punch, along with the total hours spent on each case.



Error Detail Report

This feature enabled the customer to identify and rectify any discrepancies or errors encountered during the upload process to Sandata, significantly reducing the potential for submission errors.



EVV Report

Automatically compiled all required data for direct transmission to the EVV aggregator, facilitating compliance and oversight with minimal manual effort.

Results

Since implementing allGeo's Field Workforce Automation, the customer has experienced substantial improvements:



Increased Efficiency

With real-time tracking and automated report generation, staff can focus more on patient care rather than manual data entry.



Enhanced Accuracy

The ability to edit logs before submission has reduced inaccuracies in reporting and ensured that patient records are reliable and consistent.



Simplified Compliance

Direct integration with Sandata has streamlined the EVV process, ensuring that all necessary data is captured and transmitted efficiently, thereby meeting regulatory requirements.

Conclusion

The partnership with allGeo Field Workforce Automation has been transformative for the customer. By implementing a tailored solution that addresses their specific needs, they have improved their operational efficiency, enhanced the quality of patient care, and simplified the compliance process with state regulations. As a result, the customer stands out as a leader in providing quality services while navigating the complexities of healthcare management.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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