

Enhancing Home Health Care Services with allGeo Field Workforce Automation

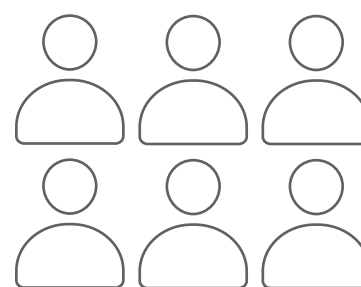
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Introduction

The customer operates a home health care service, providing a wide range of specialized care by trained healthcare professionals.

With a focus on remote employees' safety and operational efficiency, the customer sought to streamline their field service workflow by implementing allGeo Field Workforce Automation's comprehensive solution.



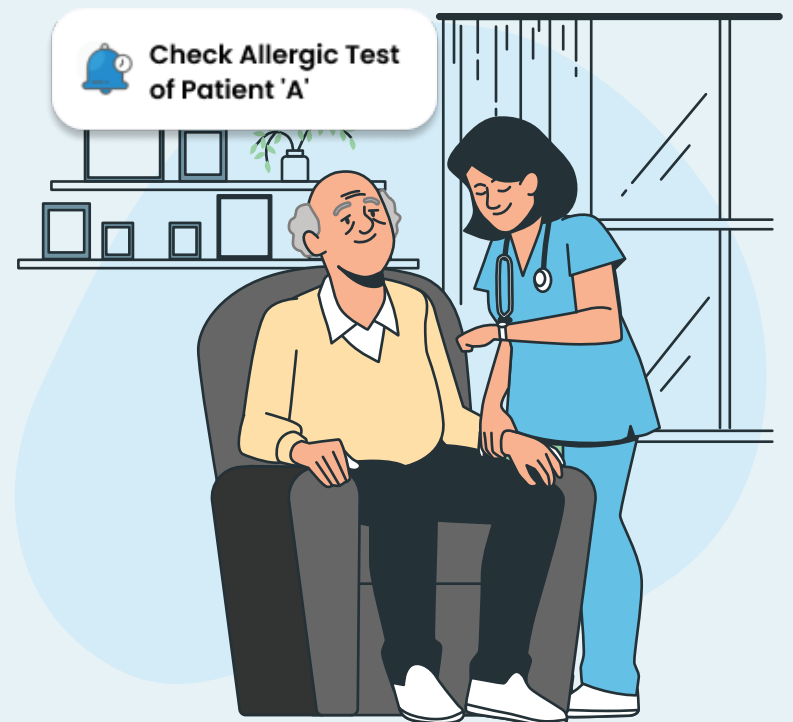
75+
Employees

Challenge

The customer faced the challenge of obtaining real-time data for their field staff's daily schedules and visits, accurate mileage tracking, and generating reports for payroll purposes and operational improvements. While already utilizing allGeo's Lone Worker Safety solution for ensuring the safety of their remote employees, they required a more integrated approach to manage their field operations effectively.

Solution

allGeo Field Workforce Automation facilitated the customer's transition to a unified one-app solution, simplifying their entire field service workflow. By leveraging allGeo's Electronic Visit Verification (EVV) and manual time clocking solutions tailored for healthcare providers, the customer gained the ability to efficiently track their employees' locations, record service hours, and monitor miles driven throughout the day. Moreover, the seamless integration between allGeo and Google Sheets enabled the direct export of detailed reports into ADP for streamlined payroll processing.



Key Reports Generated



Breadcrumb Report

Provides comprehensive location trails of employees for specific date ranges, enhancing visibility and accountability.



Time-Clocking Report

Captures time clock punches, employee locations throughout the workday, recorded miles between punches, and any relevant notes or messages.



Mileage Report

Delivers accurate distance-driven data by employees within specific date ranges, enabling precise mileage tracking for reimbursement and operational analysis.

Integration with ADP Payroll System

allGeo's integration with Google Sheets facilitated the direct export of time and attendance data into the customer's ADP payroll system. This seamless data transfer from allGeo reports to Google Sheets, and subsequently into ADP Workforce Now, significantly streamlined the payroll process, ensuring accuracy and efficiency.

Conclusion

By embracing allGeo Field Workforce Automation's comprehensive one-stop solution, the customer successfully optimized their field service workflow, enhancing operational efficiency, and ensuring accurate payroll processing. The seamless integration of allGeo's advanced features empowered the customer to effectively manage their remote workforce, driving productivity and quality care delivery within their home health care services. For more information about how allGeo Field Workforce Automation can optimize your business operations, please visit.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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