

Enhancing Efficiency in Facility Management with allGeo Field Workforce Automation

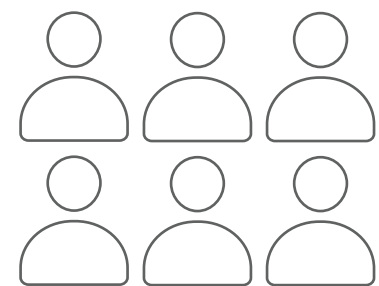
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Background

The facility management sector plays a pivotal role in ensuring that workplaces remain clean, maintained, and conducive to productivity. With a workforce deployed across multiple sites, the customer faced significant challenges in tracking the hours spent on various tasks at each job site.

The absence of an efficient system resulted in discrepancies in reported hours, difficulties in task management, and ultimately, a hindrance in operational efficiency.



50+
Employees

Challenge

To streamline operations, the customer required a robust solution that would allow for precise tracking of tasks performed by employees at various locations. They needed a way to document not only the time spent but also the specific tasks completed at each facility. Traditional methods were proving ineffective, leading to missed opportunities for accuracy and accountability in reporting.

Solution

allGeo Field Workforce Automation

In response to these challenges, the customer partnered with allGeo Field Workforce Automation to implement a cutting-edge, QR-based check-in and check-out system for field employees. This innovative approach introduced the following features:



Task Tracking through QR Codes

Each task at a job site was assigned a geo-tagged QR code. Employees simply scanned the QR code at the beginning and end of their work period for that task, creating a seamless record of activity.



Geo-tagged Data Collection

The allGeo system captured essential data regarding tasks performed, along with the corresponding time stamps, ensuring that all activities were accurately logged and easily retrievable.



Comprehensive Reporting

The allGeo platform enabled the generation of several key reports, offering insights into employee performance and task management:



Standard Manual Report

This detailed report showcased time clock punches, related locations, miles traveled between punches, and any accompanying notes, providing a comprehensive overview of each employee's daily activities.



Barcode Message Report

This report listed all the scanned QR/barcode messages, highlighting the tasks performed throughout the day, which facilitated better task management and analysis.



Missed Scan Report

Tailored to the company's specific shift timings, this customized report pinpointed any work orders that were not completed within the assigned shifts, allowing for immediate follow-up and resolution.

Results

The introduction of allGeo Field Workforce Automation transformed the operational landscape for the customer. The efficiency of task tracking improved significantly, resulting in:



Increased Accountability

Employees were more accountable for their time and tasks, as the QR code scanning provided a verifiable record of their activities.



Improved Accuracy

Reporting discrepancies were reduced as the allGeo platform provided reliable and real-time data on employee activities and task performance.



Streamlined Operations

The ease of use of the allGeo system allowed for smoother operations across different job sites, enabling management to focus on strategic tasks rather than getting bogged down in administrative issues.

Conclusion

The partnership with allGeo Field Workforce Automation allowed the customer to overcome critical challenges in task tracking and time management. By leveraging innovative technology, the company not only enhanced its operational efficiency but also empowered its workforce to perform at their best. This collaboration stands as a testament to the power of modern solutions in transforming traditional business processes.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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