Industry
Healthcare

Customer
The company provides attendant care services to clients who live independently or live in assisted living communities. They also provide shared housing services staffed by attendant care aides.

Customer need
They wanted a simple solution to record time attendance and service hours, fetch the real-time location & capture field data for their healthcare staff. Furthermore, they wanted an EVV platform that supported integration with Sandata for Indiana and exported all the data and visits logs directly to Sandata.

New workflow with allGeo
allGeo provided them a complete field service workflow that met their requirements. allGeo helped the company implement an Electronic Visit Verification (EVV) solution and a manual time clocking solution. With these solutions in place, managers can track their employee's locations, monitor their time and attendance, record the service hours and job sites they visited throughout the day, and gather all the field data pertaining to the visit with the help of notes and custom-made forms. allGeo also built a customized EVV report for Sandata with all the required fields, which they can now directly export into Sandatas system.

Here are the key reports that the customer is generating to support their new workflow:

- **Breadcrumb Report** provides the location trails of the employees for a particular date range.The location trails can also be seen in allGeo's map view.

- **Standard Manual Report** shows the time and location of every start-day and end-day punches and the hours spent between them.

- **Message Report** shows all the messages and attachments captured in the fields in forms, as notes, images, etc. Two customized forms were built for their field staff that were available on their mobile devices to help them collect information and notes during their visits.

- **EVV Report** that is compliant with the Sandata for Indiana.

Healthcare

Breadcrumb Report

Manual Report

About allGeo

allGeo is a leading provider of field service management for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as Scheduling, Time Clock, Tracking & Monitoring, Mileage, Dispatch Messaging, Mobile Forms, Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, Lone worker safety with E911 integration, Electronic Visit Verification (EVV) for home health care, and Field Inspection using QR / mobile forms.
The allGeo platform integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

Contact Us

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