Industry

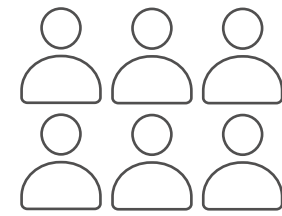Residential Commercial Property Management

Customer need

The business struggled with an unwieldy solution consisting of multiple vendors to record time-attendance & mileage data in the field and then route the data through a middleware company to be finally submitted to their payroll platform.

New workflow with allGeo

allGeo was able to simplify the entire field service workflow for the customer by switching to its one-app solution. With this solution, the customer's employees were able to automatically record time & mileage while the back office team was able to set up a zero-touch process to export the logs to their payroll system at the end of the daily shifts. No manual process or human interaction was required once onboarded. They were able to use many capabilities offered by allGeo and its integration with ADP Workforce Now$^{\circledR}$ to streamline their process:

- Managers see their employees' location on a real-time map view and will get live alerts for various statuses such as employees arriving or leaving a job site

- The time an employee spends at a job site is automatically captured as long as employees are using the allGeo mobile app on their phones

- Automatic mileage tracking without any employee input

- The relevant data for paycode reporting would be processed against associated paycodes

- Reports auto-synced with ADP Workforce Now via API

40+
Employees

Residential Commercial Property Management

Live map to view teams status

About allGeo

allGeo is a leading provider of field service management for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as Scheduling, Time Clock, Tracking & Monitoring, Mileage, Dispatch Messaging, Mobile Forms, Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, Lone worker safety with E911 integration, Electronic Visit Verification (EVV) for home health care, and Field Inspection using QR / mobile forms. The allGeo platform integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.