

Industry

Healthcare

Customer

A non-profit agency that provides services and support to adults with developmental disabilities.

Customer need

They wanted a solution to collect and transmit their EVV data to the Department of Developmental Services (DDS). They were looking for an app that can record staff visits to any geofenced location and gather the field data after every session, such as visit notes, images, and feedback forms. Eventually, export the visit logs to the EVV aggregator California.

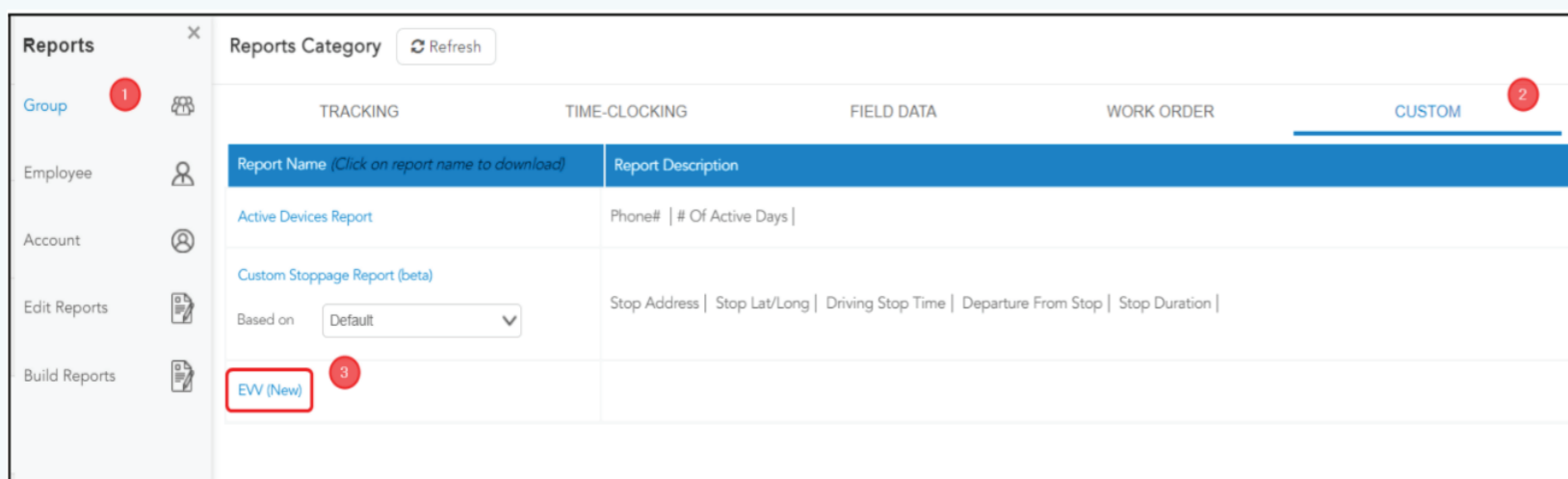
New workflow with allGeo

The customer now has a workflow that enables them to track the employee's location, record their service hours and job sites they have visited during the session. Their caregivers can collect field data of the visit in the form of notes, images, and custom forms. An EVV report generated in allGeo meets the requirements for the State EVV aggregator Sandata with all the requisite information.

To support the workflow, allGeo built a custom form that caregivers can attach at the start and end of their site visit.

Here are the key reports generated as part of the workflow:

- **Breadcrumb Report** provides the location trails of the employees for a particular date range. The location trails can also be seen in allGeo's map view.
- **Standard Manual Report** shows the time and location of every start-day and end-day punches and the hours spent between them.
- **EVV Report** that is compliant with the State of California is generated and sent to Sandata, the state aggregator for California.



Report Name (Click on report name to download)	Report Description
Active Devices Report	Phone# # Of Active Days
Custom Stoppage Report (beta)	Stop Address Stop Lat/Long Driving Stop Time Departure From Stop Stop Duration
EVV (New)	



Healthcare



Breadcrumb Report



Manual Report



About allGeo

allGeo is a cloud-hosted, low IT/ low code field service automation platform that helps mid-size and Enterprise businesses achieve field service excellence through automation.

The allGeo platform helps businesses automate and customize their field service workflows to better manage and optimize their field operations, field employees and field assets. With allGeo, field service businesses can significantly reduce payroll and operations costs while improving productivity and accountability.

Widely deployed in industries such as facility management, construction, transportation, trade and home healthcare, the allGeo platform provides a suite of cloud, mobile and data tools that can be customized to fit different use-cases and integrates with leading Payroll, CRM, and ERP systems

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