

Industry

Healthcare

Customer

The company is a Title XIX certified behavioral health outpatient, medication, and crisis services company that offers a variety of services including outpatient counseling, medication management, crisis interventions, transitional care, SMI evaluations, CISM training, and disaster/crisis management consulting.

Customer need

The company, an ADP Workforce Now® customer, had a complex payroll process that involved many manual steps due to job costing rules that were error prone and time consuming to calculate. They also found it challenging to track and report on shift-differential pay rates for employees, especially those working different shifts such as weekday, weekday night, weekend, weekend night etc. They wanted a platform that could support this requirement for different earning codes based on employee shifts. They felt that even if 60% of their payroll process could be automated, it would be a huge benefit. It was mission critical for their business to put in place a formalized and streamlined payroll process as well as a job costing process for billing clients. The HR department needed to find some solution that would remove human errors in payroll calculations while reducing their overall time from activity logs to payroll.

New workflow with allGeo

The company turned to allGeo and its integration with ADP Workforce Now® to help meet their challenges.

To support the shift differential requirement, allGeo implemented a custom workflow that was able to take in the earning codes, rates and rules provided by the HR department.

At the end of every payroll period, the customer provides allGeo with employee pay logs with the earning codes based on the type of jobs or day of the week worked. allGeo sends back a complete payroll report to the CPR team to review and upload to their ADP payroll system.

The new workflow would follow this repeatable process:

- The manager will upload bi-weekly work records into allGeo in csv
- allGeo will convert this to a payroll report based on custom rules to handle shift-differential rates.
- allGeo will upload this report to ADP (via API) or provide the report in csv format for the team to upload into ADP.

In addition to this process, a custom “pay history” payroll report requiring historical pay information per employee (amounts drawn, commission paid to-date etc.) will be generated by allGeo by pulling this payroll data from ADP and then generating the report in allGeo.



Healthcare



EVV



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling](#), [Time Clock](#), [Tracking & Monitoring](#), [Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

[Visit allGeo on ADP Marketplace to learn more](#)

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