

Industry

Healthcare Services

Customer

The customer offers essential functional and educational skills training to adults with developmental disabilities. These training programs are designed to equip individuals with the abilities needed to attain self-sufficiency and achieve an independent or supported living arrangement, while also providing ongoing support to uphold and nurture these acquired skills.

Customer need

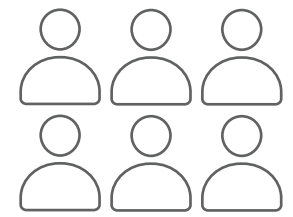
The customer sought a comprehensive software solution to streamline their operational processes and comply with HHS/ACA regulations. They required a system that could efficiently handle timeclock data uploads to both the State EVV aggregator and the payroll system. Additionally, they needed to address discrepancies in data between ADP and Sandata, reduce manual tasks, ensure caregiver safety during patient visits, and enable real-time updates and reporting via mobile devices.

New workflow with allGeo

To address these challenges, a custom solution was implemented on the allGeo platform while the allGeo mobile app was installed on caregivers phones. This solution allowed caregivers to efficiently record activities in real-time and attach geotagged notes using the field service inspection app. Automated messaging services were integrated to send alerts and manage exceptions. This not only enhanced operational efficiency but also ensured accurate data collection and compliance with EVV regulations.

Reports

- **Standard Manual Report:** This report displays the time and location of each clock-in and clock-out punch, along with the duration spent between them. It provides a clear overview of caregiver activities.
- **Message Report:** The report includes all messages and attachments captured in the field. It encompasses notes, images, and other relevant information gathered during visits. Customized forms on mobile devices facilitated efficient data collection and note-taking during patient visits.



75+
Employees



Healthcare



EVV



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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