

Healthcare Staffing Company specializing in Strike & Crisis Preparedness

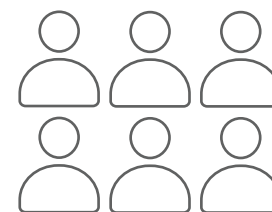
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Introduction

A leading staffing agency specializing in crisis and strike staffing solutions, faced significant hurdles in managing their field workforce. The agency struggled with ad hoc registration of contingent employees, tracking their attendance at job sites, verifying hours worked, and ensuring compliance with payroll regulations.

This logistical complexity posed a major challenge in coordinating a large number of field staff across multiple job sites.



2500+

Employees

Challenges Faced

The customer encountered several critical challenges in managing and monitoring their field workforce:



Time & Attendance tracking with Geofence and QR Code

Unique QR codes were generated for each job site. The field workers scan the QR code for clock in/ out, ensuring they are present at the designated job site. This provided irrefutable proof of attendance with a GPS time stamp.



Process Automation

The entire operation was automated wherein the managers received alerts on completed or missed QR scans. Also, the field workers received alerts on missed scans and daily reminders. This process automation system allowed for immediate corrective actions, reducing the need for manual intervention.



Payroll and Compliance

allGeo's payroll reports provide actual work hours along with break hours, overtime, and double shift hours for each field worker. This helped automate payroll processing on time, ensuring compliance for state or federal regulations.

Benefits Realized

The implementation of allGeo's field service management platform brought about several significant benefits



Enhanced Transparency

The platform ensures that the field workers are at the designated job sites and are not allowed to clock in/out outside of job sites.



Improved Productivity and efficiency

With automated operations, they were able to improve workers productivity by 8% and achieve efficiency by 5%



Payroll Automation

The automated reports helped them process the payroll on time and reduce administrative burden and minimized payroll errors



Compliance

Improved compliance with audit reports on daily activities

Conclusion

By leveraging allGeo's field service management platform, The customer successfully overcame their contingent staffing challenges and streamlined their entire field operation. The implementation of this solution improved workers productivity while providing strong privacy controls for the workers. Add-ons such as employee break alerts and audit reports also helped with compliance with state regulatory requirements. The platform provided critical oversight over the project with accurate attendance reports for marked streamlining of the payroll process.



About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include – Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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