

A Fortune 1000 Company

Company Profile

A global leader in contract food service and hospitality serving millions and employing local crew across all 50 states. employs local crew for building maintenance and security services.





Business Challenge

The company owns and maintains multiple properties across the country and employs a local crew that is responsible for building maintenance & security services. The company was finding it difficult to record work hours, accurately verify employee's attendance at job-sites and get exception alerts in real time. The company needed a system that could continuously monitor personnel and job site events in the field and automatically send alerts & updates to local managers and HQ. The company also needed an audit trail report to identify hours spent on properties, off-site during job runs to local parts stores etc.





Business Solution

allGeo implemented the 'zero-touch' mobile time tracking solutions by provisioning a lite allGeo Agent[™] app on the crew member's smartphone combined with geofencing of property sites to automatically record each employee's time and attendance at the facilities and job sites. The cloud-hosted allGeo system was set up to automate this entire workflow with minimal training and impact on the field employees. The entire provisioning (of job sites and employees phones) was completed in a few hours per site. On an ongoing basis, updates to the geofenced job sites can be made in minutes. All of this was done across multiple time zones and different types of phones (iPhones, Android, and flip phones).

The allGeo system is programmed to record basic hours of work and send automatic alerts when a crew member is running late or has arrived early or simply has a longer-than-intended stay at certain sites (such as parts stores). The system also sends out a daily / weekly report with time breakdown and location history details to local managers & HQ for audit and payroll purposes.

The allGeo system maintains strong privacy controls (coordinate with HR, get the user's consent, log location data only during work hours). The system is also set up to send gentle reminders to users to turn on the App if it is not running during work hours or the battery is running low. The app is able to locally store work logs in case of poor network connectivity and upload when connectivity is restored.



Software Stack

Tools



Integration



About allGeo

allGeo is a cloud-hosted, low IT/ low code field service automation platform that helps mid-size and Enterprise businesses achieve field service excellence through automation.

The allGeo platform helps businesses automate and customize their field service workflows to better manage and optimize their field operations, field employees and field assets. With allGeo, field service businesses can significantly reduce payroll and operations costs while improving productivity and accountability.

Widely deployed in industries such as facility management, construction, transportation, trade and home healthcare, the allGeo platform provides a suite of cloud, mobile and data tools that can be customized to fit different use-cases and integrates with leading Payroll, CRM, and ERP systems.

Schedule A Demo





Business Benefits

- Highly customized rules & alerts based on real-world events
- Improved employee accountability and productivity
- Improved payroll management with significant reductions in payroll costs
- Visualize mobile personnel and job sites in real time to help with Operational decision making
- No training or learning curve hassles for the crew members, 'zero-touch' solution

