

## Industry

Healthcare. State - Indiana

## Customer

A leading provider of personalized in-home care services

## Customer need

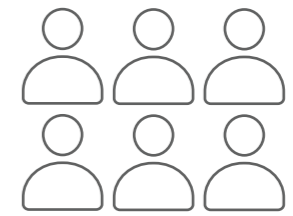
The customer wanted a solution to efficiently track and document real-time information about their clients and the services provided to them. In addition, they sought an Electronic Visit Verification (EVV) platform that would enable them to edit their visit logs and export the final data directly to the EVV aggregator for their state.

## New workflow with allGeo

The new allGeo workflow involves the caregivers or staff visiting a client's site to provide their services. To initiate the session, they will use the allGeo application by selecting the client and clicking on the "Start Session" option. Similarly, to conclude the session, they will select the same client and click on the "End Session" option.

## Reports

- **Standard Manual Report:** Helps the customer to check visit logs. It shows the time, task, and location of every start-day and end-day punch with the hours spent between them.
- **Error Detail Report:** Checks errors while uploading the visits to Sandata, the state aggregator..
- **EVV Report:** EVV report or Visit Upload to Sandata system that is customized and compliant with the State CMS.



**75+**  
Employees



**Healthcare**



**EVV Report**



## About allGeo

allGeo is a leading provider of [field service management](#) for mid-size & enterprise businesses to achieve excellence in field service operations by providing tools to improve operations & payroll processes. The allGeo platform helps businesses create custom field service workflows using products & tools such as [Scheduling, Time Clock, Tracking & Monitoring, Mileage](#), Dispatch Messaging, [Mobile Forms](#), Events based alerts, and Reporting.

Examples of workflows include - Time tracking using geofence and pay rate logic for Payroll, QR and Geofence sites for jobs tracking, [Lone worker safety](#) with E911 integration, [Electronic Visit Verification \(EVV\)](#) for home health care, and [Field Inspection](#) using QR / mobile forms. The [allGeo platform](#) integrates with your CRM, ERP and payroll systems to enable easy flow of data from the field to your back office systems.

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## Contact Us

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